

## QUALITY POLICY

***Our objective is to combine tradition with innovation, in the constant pursue of excellence***

The Quality Policy has its fundamentals on the following principle:

*“Provide the highest satisfaction to our clients and stakeholders, respecting mutual expectations and needs, obtained thanks to high quality products and services offered”*

Through the methodic implementation of Quality Management System, respecting UNI EN ISO 9001:20015 and UNI EN ISO 14001:2015, requirements, aiming to pursue offered products and services continuous improvement.

It means that:

- 1.** We need to improve continuously using innovative tools, remaining ahead with market evolution. The capability to improve will be measured checking number of reached objectives vs planned, evaluating cost-benefit ratio. The ratio will be established by the management, during the Quality System review, taking into consideration market situation and clients' expectations.
- 2.** All stakeholders involved in our services will always be taken into highest consideration, aiming to reach the defined scope of work. Client is constantly involved and updated during the process.
- 3.** Capability to satisfy client needs will be measured based on timing, cost and quality respect, as well as checking agreed objectives achievement, respecting internal processes.
- 4.** Quality is a company responsibility and a personal commitment involving all persons; therefore, everybody will have to work to reach all objectives, the ones related to the processes and the ones established during the review, respecting what declared in this document. It is key to respect all processes listed in the Quality System. The coherence with the Quality System will be measured with defined KPI's. The KPI's value will be defined by the management during the Quality System review and will be eventually modified and/or other KPI's will be added. From an environmental point of view, company attention is translated into specific programs to prevent pollution and improve the impact on the environment.

Our commitment is primarily to involve all interested parties to:

- Maintain over time the environmental structure, to integrate in the decisional company process the environmental respect
- Strictly respect all current laws and regulations, related to environment safeguard, and the other prescriptions the the company accepts, referred to own environmental aspects
- Sensibiliser and train employees on environment topics, promoting a behaviour environmentally responsible
- Monitor energy and raw material resources consumption, and own impact on environment
- Collaborate with suppliers conscious of the impact of their activities on environment
- Check potential emergency situations, and act as per specific protocol and emergency programme
- To organize internal audits to verify own environmental performances

The management is committed to perform a recurrent and documented review of the Quality and Environment System to ensure its validity and efficiency to satisfy norm requirements, objectives included in the quality and environment policies and in the processes.

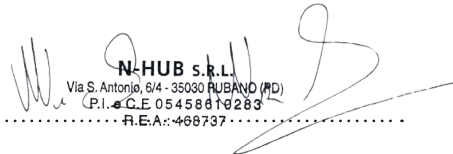
The review is the institutional occasion to establish the specific criteria to measure each KPI, and the necessary resources and tools will be planned to allow the processes' responsible to work and reach planned objectives.

The management is aware of each team member contribution to achieve company objectives, therefore clear roles and responsibilities have been defined.

The management is committed to invest in training so to allow each team member to perform their activities autonomously and be aware of their impact on the quality and environment objectives achievement.

**Rubano (PD), 24/07/2025**

**Director**

  
**N-HUB s.r.l.**  
Via S. Antonio, 6/4 - 35030 RUBANO (PD)  
(P.I. e C.E. 05458810283)  
R.E.A.: 468737